

EVOKE LUXURY VINYL

PRODUCT CARE & MAINTENANCE INSTRUCTIONS – COMMERCIAL

These instructions are for the Care & Maintenance of Evoke Luxury Vinyl Floors when installed in a commercial application or common areas of multi-family housing units. For single family residential applications, please consult the Evoke Luxury Vinyl CARE & MAINTENANCE INSTRUCTIONS – RESIDENTIAL, available at evokeflooring.com

If your Evoke Luxury Vinyl floor was installed using full spread adhesive (mandatory on “Stick” products; optional on “Quick” installations) DO NOT wash or wet the floor for seven days following installation. This will help ensure that the adhesive cures fully and completely.

Maintain temperatures between 65 ° F (18 ° C) and 85 ° F (29 ° C) at all times to ensure a proper adhesive bond throughout the life of the floor.

Following installation it is recommended that the floor be given a light cleaning using Therapy by Kentwood Spray Cleanser. Follow the product instructions, taking care not to wet the floor excessively.

FLOORS MAY BECOME SLIPPERY WHEN WET. CORDON OFF ALL AREAS WHERE MAINTENANCE IS TAKING PLACE, POST CAUTION SIGNS AND ALWAYS HAVE PERSONNEL PRESENT TO HELP PREVENT ACCIDENTAL WALKOVERS.

NOTE: MACHINE TYPES, PAD ATTACHMENTS AND OPERATING SPEEDS MENTIONED IN THESE INSTRUCTIONS ARE SUGGESTIONS ONLY. IT IS THE SOLE RESPONSIBILITY OF THE FACILITY MAINTENANCE DEPARTMENT TO DETERMINE THE SUITABILITY AND USAGE OF CLEANING AND POLISHING EQUIPMENT WHEN CLEANING AND MAINTAINING THE FLOOR.

PREVENTIVE MEASURES

- Place area rugs or doormats at entryways to help prevent sand, grit, oils, dirt and other abrasive materials from being tracked onto the floor surface from outdoors.. Mats should be placed on the exterior and interior of each entrance and should be as wide as the door opening and 8’ to 12’ long. Mats should be high friction with an open surface so that it will catch and hold particles.
- Do not use rubber-backed or latex-backed mats unless they are marked “colorfast” by the manufacturer of the rug. (Chemicals contained in the non-slip backing may permanently stain the floor; such staining is not covered under the product warranty.)
- Clean mats regularly by shaking, vacuuming or hosing.
- Place protective mats at high-use work areas such as sinks, ranges, service counters and workstations to prevent ‘spot wear’ in these locations.
- Use floor protectors made of non-staining felt under furniture legs, appliances and other heavy objects which may indent the floor. In general, the larger the floor protector, the better the protection. Inspect the protectors regularly and clean or replace as necessary. See last page of this document for more information on this subject.

- The use of rolling casters is not recommended for use on Luxury Vinyl floors as many types have sharp edges which may damage the floor. If rolling casters are used, choose ones that are double-wheeled and dissipate weight loads. Also choose ones that are not petroleum-based and that are marked “non-staining”. Note that any damage caused by the use of rolling casters is not covered by the product warranty.
- When moving appliances or heavy furniture, use an air-powered appliance mover or place a plywood panel over the floor and “walk” the piece into place. Do not use cardboard or similarly flimsy material which may result in floor damage.
- Use protective mats in front of sinks that may be susceptible to excess water overflow. This will help to prevent adhesive bond failures.
- Evoke Luxury Vinyl floors have a built-in UV inhibitor; however, excessive sunlight exposure can lead to fading of the pattern. Install sun shades or UV protection in window panes to minimize fading.
- Rubber, oil and petroleum based products may stain the flooring. Use only walk- off mats and casters that are certified ‘colorfast’ by their manufacturers.

CLEANING AND MAINTENANCE

FLOORS MAY BECOME SLIPPERY WHEN WET. CORDON OFF ALL AREAS WHERE MAINTENANCE IS TAKING PLACE, POST CAUTION SIGNS AND ALWAYS HAVE PERSONNEL PRESENT TO HELP PREVENT ACCIDENTAL WALKOVERS.

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Develop a maintenance plan

It is recommended that the facility maintenance department design a regimented maintenance program for every commercial installation of Evoke Luxury Vinyl. The program will be different for each facility and will depend on the amount of foot traffic in the building, number of exterior entrances and several other factors. Take into consideration where areas of high traffic or rolling loads are present and where all exterior entrances are. Final determination of all maintenance products, pads, brushes or accessories rests with the maintenance staff unless specified otherwise in these instructions.

Routine Maintenance

- Sweep, dust mop or vacuum the floor regularly to keep it clean and free of dust, sand and other abrasive materials. Do not use a vacuum beater brush which may cause damage or wear to the surface.
- Wipe up or damp mop up spills immediately using a neutral pH cleaning product. Change the cleaning solution regularly to avoid the re-depositing of grit and grime onto the floor. Follow by a rinse of clean water. Let dry.

- Use only neutral pH cleaning products. Do not use products containing silicones, wax or other ingredients that may deposit a film onto the floor. Do not use citrus- based cleaners. If using a disinfectant-type product, consult with the manufacturer of the cleaning product that they warrant that their product will not discolor or stain the flooring.
- Never “flood” the floor when washing it; excessive moisture may undermine the adhesive bond between the floor and subfloor.

Thorough Cleaning

Prior to undertaking any thorough cleaning procedure, test the method in an inconspicuous area of the floor to ensure satisfactory results. It is the responsibility of maintenance staff to select pads and machine speeds appropriate for the task at hand.

- Scrub using minimally abrasive procedures with a neutral pH cleaning product followed by a rinse with clean water.
- Automatic Floor Machine – use 3M red, Topline, (or blue if recoating) depending on conditions.
- Single Disc Machine - use 3m red followed by a Wet Vac to remove excess cleaning solution.
- Hand Scrubbing may be used but avoid excessive pressure or abrasion.

Polishing

Evoke Luxury Vinyl floors do not require the application of sealer or polish. However, individual maintenance departments may opt to polish the floor for additional protection, appearance or ease of maintenance.

- Select a commercial floor polish with high non-volatile solids according to ASTM D-2834. Test the floor together with the selected polish and consider the polish removability, gloss and depth of gloss. Do not use solvent-based polish or paste wax.
- **A minimum of 5-6 thin coats of floor polish should be applied BEFORE any high speed burnishing is undertaken.** If this important step is not followed, the high speed buffer/burnishing machine could greatly reduce the service life of the floor and causing marring, swirls and burn marks.
- Additional thin coats of polish can be applied as necessary.

Spray Buffing is allowed after a minimum of three coats of regular floor polish is applied and fully dried. Buff using a machine on low speed with aqua or white 3M pad.

Stripping

Stripping is the most labor intensive and expensive maintenance procedure and should not be done more often than is absolutely necessary. A proper and regular maintenance schedule should reduce the number of times the floor needs to be stripped.

The use of highly alkaline, mop on/off solutions or no-rinse solutions should be avoided for 24 months following the installation of the floor. These types of strippers may affect the adhesive bond of the floor to the substrate. **Never dry strip the floor.**

Stripping (cont.)

- Set machine at 300rpm or less – use 3M blue or green pad. More abrasive pads may permanently damage the actual flooring.
- Rinse the floor thoroughly with clean water. Let dry thoroughly before applying new polish.

FURNITURE GLIDES AND PROTECTORS

The proper furniture glides / floor protectors are crucial to keeping your floor looking its best.

For luxury vinyl, laminate and hardwood floors: Always use a high density felt furniture or appliance leg protector.

Large diameter protectors are better than small diameter ones because they distribute heavy weight loads.



Metal and Teflon protectors are designed for use with carpet and will likely damage your luxury vinyl, laminate or hardwood floor.

Domed floor protectors put too much weight in a small concentrated area and may indent your floor permanently.



Failure to follow these floor care instructions may void the product warranty.

EVOKE LV CARE COMMERCIAL 2011-11-20