

## EVOKE LUXURY VINYL

### PRODUCT CARE & MAINTENANCE INSTRUCTIONS - RESIDENTIAL


NOTE: These instructions are for the Care & Maintenance of Evoke Luxury Vinyl Floors when installed in a single family residential application. For commercial applications, including installations in multi-unit residential applications, please consult the Evoke Luxury Vinyl CARE & MAINTENANCE INSTRUCTIONS – COMMERCIAL, available at [evokeflooring.com](http://evokeflooring.com)

NOTE: If your Evoke Luxury Vinyl floor was installed using full spread adhesive (mandatory on “Stick” products; optional on “Quick” installations) DO NOT wash or wet the floor for seven days following installation. This will help ensure that the adhesive cures fully and completely. Maintain recommended household temperatures at all times to ensure a proper adhesive bond throughout the life of the floor.

#### FLOOR CARE

EVOKE floors have a durable finish that is designed to provide years of protection and easy care. Some simple care and maintenance procedures will help to keep your EVOKE floor looking its best and help to protect it from unnecessary wear and damage.

- Sweep or vacuum the floor regularly to keep it clean and free of dust, sand and other abrasive materials. Do not use a vacuum beater brush which may cause damage or wear to the surface.
- Place area rugs or doormats at entryways to help prevent sand, grit, oils, dirt and other abrasive materials from being tracked onto the floor surface from outdoors. Do not use rubber-backed or latex-backed mats unless they are marked “colorfast” by the manufacturer of the rug. (Chemicals contained in the non-slip backing may permanently stain the floor; such staining is not covered under the product warranty.)
- Place protective mats at high-use work areas such as sinks, ranges, service counters and workstations to prevent ‘spot wear’ in these locations.
- Use floor protectors made of non-staining felt under furniture legs, appliances and other heavy objects which may indent the floor. In general, the larger the floor protector, the better the protection. Inspect the protectors regularly and clean or replace as necessary. Read page three of this document for more information on this subject.
- The use of rolling casters is not recommended for use on Luxury Vinyl floors as many types have sharp edges which may damage the floor. If rolling casters are used, choose ones that are double-wheeled and dissipate weight loads. Also choose ones that are not petroleum-based and that are marked “non-staining”. Note that any damage caused by the use of rolling casters is not covered by the product warranty.
- When moving appliances or heavy furniture, use an air-powered appliance mover



or place a plywood panel over the floor and “walk” the piece into place. Do not use cardboard or similarly flimsy material which may result in floor damage.

- The finish on Evoke Luxury Vinyl floors contains a UV inhibitor to help minimize fading over time. To further reduce fading, use shades or blinds to minimize the floor’s exposure to direct sunlight.
- Ensure that household temperatures are maintained between 65-85°F (18-29°C) at all times.
- If the floor is installed over a radiant heating system, never allow the surface temperature of the floor to exceed 90°F (32°C) for Click style floors, or 85°F (29°C) for Stick and Quick style floors.
- Keep pets’ nails trimmed to minimize damage to the floor.
- Avoid letting sharp or pointed objects come into contact with the floor surface.
- Blot up any spilled food, drink or other liquid immediately. Certain types of liquid may stain the floor if left on the surface for a short period of time.
- If installed in a wet room (e.g., laundry or bathroom) ensure that the perimeter has been caulked to prevent moisture from getting under the floor where it may damage the subfloor or weaken the adhesive. For the same reason, do not flood or wet mop when cleaning; use a damp mop only. Damage caused by flooding, broken pipes, wet mopping or any other exposure to liquid or moisture is not covered by the product warranty.

## CLEANING

- Sweep or vacuum the floor regularly to keep it free of dust, grit and other abrasive materials.
- Blot up any food, drink or liquid spills immediately.
- For more thorough cleaning, use Therapy by Kentwood Spray Cleanser (available at your Evoke dealer). Follow the product instructions.

Do NOT use any of the following products on the floors:

- general purpose household cleaners, detergents, oils, soaps, ‘mop & shine’ products
- paste waxes or solvent-based polishes
- abrasive materials or scouring agents

Use of these products may damage and / or dull the finish of the floor.

## FURNITURE GLIDES AND PROTECTORS

The proper furniture glides &/ floor protectors are crucial to keeping your floor looking its best.

For luxury vinyl, laminate and hardwood floors: Always use a high density felt furniture or appliance leg protector.

Large diameter protectors are better than small diameter ones because they distribute heavy weight loads.



Metal and Teflon protectors are designed for use with carpet and will likely damage your luxury vinyl, laminate or hardwood floor.

Domed floor protectors put too much weight in a small concentrated area and may indent your floor permanently.



Failure to follow these floor care instructions may void the product warranty.

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