

# evoke<sup>®</sup>

CARE & MAINTENANCE GUIDE

## FLOOR CARE

Evoke floors are durable and designed to provide years of protection and easy care. Some simple care and maintenance procedures will help to keep your floor looking its best and help to protect it from unnecessary wear and damage.

- Sweep or vacuum the floor regularly to keep it clean and free of dust, sand and other abrasive materials. Do not use a vacuum beater brush, which may cause damage or wear to the surface.
- Place area rugs or doormats at entryways to help prevent sand, grit, oils, dirt and other abrasive materials from being tracked onto the floor surface from outdoors.
- Do not use rubber-backed or latex-backed mats unless they are marked “colorfast” by the manufacturer of the mat. Chemicals contained in the non-slip backing may permanently stain the floor; such staining is not covered under the product warranty.
- It is recommended to roll up area rugs and clean underneath them regularly. This ensures a consistent appearance of the floor, even years later when the area rug is removed.
- Place protective mats at high-use work areas such as sinks, ranges, service counters and workstations to prevent ‘spot wear’ in these locations.
- Use floor protectors made of non-staining felt under furniture legs, appliances and other heavy objects. The larger the floor protector, the better the protection.
- Inspect the protectors regularly and clean or replace as necessary.
- For more information on floor protectors, see section: FURNITURE GLIDES AND PROTECTORS.
- Any damage caused by the use of rolling casters is not covered by the product warranty.
- When moving appliances or heavy furniture, use an air-powered appliance mover or place a plywood panel over the floor and “walk” the piece into place.
- Do not use cardboard or similarly flimsy material, which may result in floor damage.
- Evoke floors are durable; however, excessive sunlight exposure can lead to fading of the pattern and/or excessive heat buildup on the floor. UV glass or sunshades should be used.
- Ensure that household temperatures are maintained at the appropriate levels at all times. Refer to installation instructions for specific requirements.
- If the flooring is installed over a radiant heating system, follow the requirements listed in

## CLEANING

- Sweep or vacuum the floor regularly to keep it free of dust, grit and other abrasive materials.
- Blot up any food, drink or liquid spills immediately.
- Do not use a vacuum beater brush.
- Do not use a steam mop.
- Do not flood the floor or use a wet mop when cleaning; use a damp mop only.
- For more thorough cleaning, use the Metropolitan Systems **Complete**™ Easy Clean Powder (available at your Evoke dealer) or a pH equivalent cleaner without wax, acrylic, oil, or other ingredients that may deposit a film onto the floor. Follow the product instructions.

**DO NOT** use any of the following products on the floors. Use of these products may damage and / or dull the finish of the floor:

- General purpose household cleaners, detergents, oils, soaps, citrus-based or ‘mop & shine’ products.
- Paste waxes or solvent-based polishes.
- Abrasive materials or scouring agents.

## FURNITURE GLIDES AND PROTECTORS

The proper furniture glides / floor protectors are crucial to keeping your floor looking its best. For luxury vinyl, Rigid Core, and laminate: Always use a high-density felt furniture or appliance leg protector. Large diameter protectors are better than small diameter ones as they distribute heavy weight loads. Metal and Teflon protectors are designed for use with carpet and will likely damage your floor.



Domed floor protectors put too much weight in a small concentrated area and may indent your floor permanently.