

evoke[®]

LUXURY VINYL

COMMERCIAL CARE
& MAINTENANCE

These instructions are for Commercial Care and Maintenance. For Residential instructions visit www.evokeflooring.com.

When your Evoke Luxury Vinyl is first installed, do not wet mop or use a stripping agent on the floor for seven days after installation. This will ensure the adhesive has sufficient time to cure. A damp mop can be used to remove dust from the surface of the flooring during this time.

CAUTION

Floors may become slippery when wet. Cordon off all areas where maintenance is taking place, post "Caution" signs and always have personnel present to help prevent accidental walkovers.

Machine types, pad attachments and operating speeds mentioned in these instructions are suggestions only. It is the sole responsibility of the facility maintenance department to determine the suitability and usage of cleaning/polishing products and methods.

PREVENTIVE MEASURES

- Place doormats at entryways to help prevent sand, grit, oils, dirt, and other abrasive materials from being tracked onto the floor surface from outdoors.
- Mats should be placed on the exterior and interior of each entrance and should be as wide as the door opening and 8' to 12' long. Mats should be high friction with an open surface so that it will catch and hold particles.
- Do not use rubber-backed or latex-backed mats unless they are marked "colorfast" by the mat manufacturer.
- Chemicals contained in the non-slip backing may permanently stain the floor; such staining is not covered under the product warranty.
- Clean mats regularly by shaking, vacuuming, or hosing, then drying.
- Place protective mats at high-use work areas such as sinks, ranges, service counters and workstations to prevent spot wear in these locations.
- Use floor protectors made of non-staining felt under furniture legs, appliances, and other heavy objects. In general, the larger the floor protector, the better the protection.
- Inspect the protectors regularly and clean or replace as necessary.
- For more information on floor protectors see section: Furniture Glides and Protectors.
- The use of rolling casters is not recommended for use on Luxury Vinyl floors as many types have sharp edges which may damage the floor.
- If rolling casters are used, choose ones that are double-wheeled and dissipate weight loads. Also choose ones that are not petroleum-based and that are marked "non-staining".
- Any damage caused using rolling casters is not covered by the product warranty.
- The use of plastic casters is especially damaging to floors as they become worn due to grit and grime embedding into the plastic.
- When moving appliances or heavy furniture, use an air-powered appliance mover or place a plywood panel over the floor and "walk" the piece into place.
- Do not use cardboard or similarly flimsy material which may result in floor damage.
- Use protective mats in front of sinks that may be susceptible to excess water overflow.
- Excessive sunlight exposure can lead to fading of the pattern and/or excessive heat buildup on the floor. UV glass or sunshades should be used.
- Rubber, oil, and petroleum-based products may stain the flooring.

DEVELOP A MAINTENANCE PLAN

The facility maintenance department shall design a regimented maintenance program for every commercial installation of Evoke Luxury Vinyl. The program will be different for each facility and will depend on the amount of foot traffic in the building, number of exterior entrances and several other factors. Take into consideration where areas of high traffic or rolling loads are present and where all exterior entrances are. Final determination of all maintenance products, pads, brushes, or accessories rests with the maintenance staff unless specified otherwise in these instructions.

ROUTINE MAINTENANCE

- Sweep, dust mop or vacuum the floor regularly to keep it clean and free of dust, sand, and other abrasive materials. Do not use a vacuum beater brush which may cause damage or wear to the surface.
- Wipe up or damp mop up spills immediately using a neutral pH cleaning product. Change the cleaning solution regularly to avoid the re-depositing of grit and grime onto the floor. Follow by a damp rinse of clean water. Let dry.
- Use only neutral pH cleaning products. Do not use products containing silicones, wax, oils, or other ingredients that may deposit a film onto the floor. Do not use citrus-based cleaners. If using a disinfectant-type product, consult with the manufacturer of the cleaning product that they warrant that their product will not discolor or stain the flooring.
- Never “flood” the floor when washing it; excessive moisture may undermine the adhesive bond between the floor and subfloor.

THOROUGH CLEANING

Prior to undertaking any thorough cleaning procedure, test the method in an inconspicuous area of the floor to ensure satisfactory results. It is the responsibility of maintenance staff to select pads, machine speeds and pressure appropriate for the task.

- Scrub, using minimally abrasive procedures with a neutral pH cleaning product followed by a rinse with clean water.
- Automatic Floor Machine – use 3M red, Topline, (or blue if recoating) depending on conditions.
- Single Disc Machine - use 3M red followed by a Wet Vac to remove excess cleaning solution.
- Hand Scrubbing may be used but avoid excessive pressure or abrasion.

POLISHING

Evoke Luxury Vinyl Floors does not require the application of sealer or polish. However, individual maintenance departments may opt to polish the floor for additional protection, appearance, or ease of maintenance.

- Select a commercial floor polish with high, non-volatile solids according to ASTM D-2834. Test the floor together with the selected polish and consider the polish removability, gloss, and depth of gloss.
- Do not use solvent-based polish or paste wax.
- A minimum of 5-6 thin coats of floor polish should be applied BEFORE any high-speed burnishing is undertaken. If this important step is not followed, the high-speed buffer/burnishing machine could greatly reduce the service life of the floor causing marring, swirls and burn marks.
- Additional thin coats of polish can be applied as necessary.
- Spray Buffing is allowed after a minimum of three coats of regular floor polish is applied and fully dried. Buff using a machine on low speed (175 rpm) with aqua or white 3M pad.

STRIPPING

Stripping polish is the most labor intensive and expensive maintenance procedure and should not be done more often than is necessary. A proper and regular maintenance schedule should reduce the number of times the floor needs to be stripped.

The use of highly alkaline, mop on/off solutions or no-rinse solutions should be avoided. These types of strippers may affect the adhesive bond of the floor to the substrate. Never dry strip the floor.

- Set machine at 300rpm or less – use 3M blue or green pad. More abrasive pads may permanently damage the flooring.
- Rinse the floor thoroughly with clean water. Let dry thoroughly before applying new polish.

FURNITURE GLIDES AND PROTECTORS

The proper furniture glides / floor protectors are crucial to keeping your floor looking its best. Always use a high density felt furniture or appliance protector. Large diameter protectors are better than small diameter ones because they distribute heavy weight loads.



Metal and Teflon protectors are designed for use with carpet and will likely damage your vinyl flooring. Domed floor protectors put too much weight in a small, concentrated area and may indent your floor permanently.



FAILURE TO FOLLOW THESE INSTRUCTIONS MAY VOID THE PRODUCT WARRANTY.

For more information visit www.evokeflooring.com.